

Health Check Services for QAD Infrastructure and Database

Overview

With the ever-increasing dependence of businesses upon their IT systems and electronically warehoused business data, comes a corresponding rise in management's duty to ensure due diligence and fiduciary responsibility with respect to protecting the business against all sources of loss.

We can help by utilizing proven processes and methodologies to perform a comprehensive health check of your Infrastructure and QAD production system. Based on our thorough analysis, Strategic will determine whether your current system is operating at optimum performance and will provide you with a comprehensive report which includes a detailed plan for suggested improvements.

Objectives

- **Operational** – assessment of infrastructure and databases
- **Maintenance** – drive proactive work to minimize unexpected downtime
- **Performance** – review of the hardware and software performance
- **Capacity** – forecasting growth and assessing resource requirements

Engagement

Infrastructure

- Underlying Infrastructure review and Performance Statistics
- Server Configuration and High Level Network check
- Disk layout optimization, space utilization, IO analysis and Disk Cleanup
- Review OS Patching/Updates
- System parameter review

QAD

- Database Extents, Scatter, Fragmentation, Buffers, Startup parameters, Memory utilization, Log file analysis and rotation
- Disaster Recovery capabilities assessment
- After-Imaging assessment
- Backup procedures and parameter review
- Progress AppServer setup
- Tomcat parameters and performance review

KEY BENEFITS

- Reduce operational costs.
- Enable resources to focus on other business tasks.
- Planning ahead for increased capacity needs.
- Identifying and correcting problems before they can impact your business.
- Peace of mind.

KEY DELIVERABLES

- Complete review and analysis of your environment.
- Enhanced planning for optimization and improved efficiencies.
- Detailed analysis and documentation.
- Presentation of findings and recommendations including remediation plan.
- Provide a Statement of Work to perform remediation.
- After the analysis you will have a clear understanding of your environment as well as any shortcomings or exposures that it may have.

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