

A comprehensive Managed DBA services offering

Overview

- Strategic's Managed Services keeps your systems running smoothly and provides the level of expertise you need to quickly resolve any database issues.
- Strategic offers a spectrum of managed database administration services to offload the full burden from your IT resources.
- We handle proactive maintenance, monitoring, and respond to your database system alerts.
- Monitoring of metrics to ensure your database continues operating smoothly.
- Our experience, along with our tools, helps us proactively assess your database systems and make adjustments to avoid a crisis.
- Enable you to focus on outcomes rather than the technology.
- Drive to higher levels of capabilities.

Objectives

- Strategic keeps your environment up and running based on best practices.
- Relieve your resources of the routine daily monitoring and maintenance tasks.
- Strategic acts as an extension of your company enabling your resources to stay focused on other critical or core business issues.

Engagement

- Roadmap and business case considerations.
- Consideration for On-Premise or Hosted solution.
- Transformation and migration considerations.
- Introduction to process and methodology.
- Next steps.

Key Benefits

- Drives reduced operational costs.
- Enable resources to focus on other business tasks.
- Tracking database performance over time.
- Planning ahead for increased capacity needs.
- Dedicated to identifying and correcting problems before they can impact your business.

KEY DELIVERABLES

- Monthly reviews and analysis of your environment.
- Enhanced planning for optimization and improved efficiency.
- Verify daily Progress database backups.
- Database tuning to optimize performance.
- Monitor Progress database growth for capacity.
- Monitor disk layout, logs and AI files.
- Perform up to two (2) databases refreshes when requested per month.
- Setup and maintain printers within QAD.

"As an IT Director, I work with many consulting teams on a daily basis; although all are good, Strategic Information Group (SIG) standouts as the best. Throughout the years, I have learned to explicitly trust SIG to help me design, implement, monitor, secure and preemptively foresee and correct possible issues. Their team is ridiculously talented and efficient and as a result, we have had no outages, zero downtime in the four years we have worked together. SIG has worked with me side by side as a full strategic partner to implement many critical systems including: QAD ERP, Linux Servers, VMware, NetApp, Backups and Disaster Recover as well as remote monitoring and tuning of our financial database.

Mounir Hasbany, Director, IT and Business Applications,
Miramar Labs

Sales Contact

Paul Dowling
pauld@strategic.com

1-770-363-1486

Corporate Headquarters:

1953 San Elijo Avenue, Suite 201
Cardiff-by-the-Sea, CA 92007

1-760-697-1050 | Fax: 1-760-697-1071