

## *A comprehensive Managed DBA services offering*

### Overview

- Strategic's Managed Services keeps your systems running smoothly and provides the level of expertise you need to quickly resolve any database issues.
- Strategic offers a spectrum of managed database administration services to offload the full burden from your IT resources.
- We handle proactive maintenance, monitoring, and respond to your database system alerts.
- Monitoring of metrics to ensure your database continues operating smoothly.
- Our experience, along with our tools, helps us proactively assess your database systems and make adjustments to avoid a crisis.
- Enable you to focus on outcomes rather than the technology.
- Drive to higher levels of capabilities.

### Objectives

- Strategic keeps your environment up and running based on best practices.
- Relieve your resources of the routine daily monitoring and maintenance tasks.
- Strategic acts as an extension of your company enabling your resources to stay focused on other critical or core business issues.

### Engagement

- Roadmap and business case considerations.
- Consideration for On-Premise or Hosted solution.
- Transformation and migration considerations.
- Introduction to process and methodology.
- Next steps.

### KEY BENEFITS

- Drives reduced operational costs.
- Enable resources to focus on other business tasks.
- Tracking database performance over time.
- Planning ahead for increased capacity needs.
- Dedicated to identifying and correcting problems before they can impact your business.

### KEY DELIVERABLES

- Monthly reviews and analysis of your environment.
- Enhanced planning for optimization and improved efficiency.
- Verify daily Progress database backups.
- Database tuning to optimize performance.
- Monitor Progress database growth for capacity.
- Monitor disk layout, logs and AI files.
- Perform up to two (2) databases refreshes when requested per month.
- Setup and Maintain printers within QAD.

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