



SYSTEM HEALTH CHECK SERVICES

Why Consider a Health Check?

All business systems need a periodic check under the hood to keep them functioning efficiently. Otherwise, systems get slower, processes take longer and stability suffers. If you're experiencing system problems, chances are the integrations to external systems, extra users, or expanded QAD technologies have added complexity and caused these issues. Before they can be fixed, you need a quality diagnostic review. A Health Check from Strategic Information Group will deliver the detailed roadmap you need to move forward.

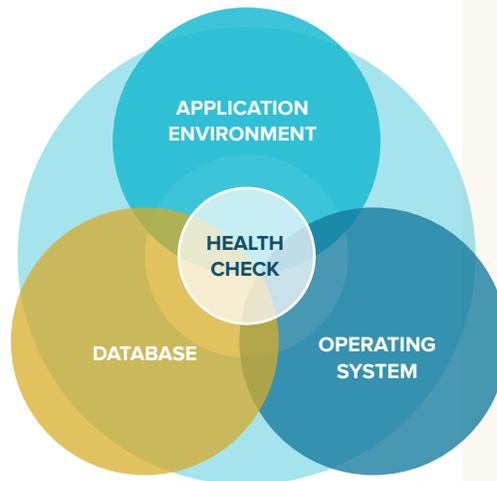
3-in-1 Technical System Review

A Strategic Health Check offers a comprehensive deep-dive into your application environment, operating system AND database layers. Most vendor health checks only cover one of these, leaving you with an incomplete view, or worse yet, bouncing between three incomplete reports from three separate vendors. With Strategic, you get one clear—and affordable—pathway forward.

A Health Check will:

- Assess your infrastructure and databases
- Review your hardware and software performance
- Drive proactive work to minimize unexpected downtime
- Forecast growth and assess your resource requirements

Complement the skills of your internal IT team with a proven leader in QAD technology.



Key Benefits

A Strategic Health Check can empower your business to:

- Address system issues hampering your business
- Liberate resources to work on other business tasks
- Plan ahead for increased capacity needs
- Identify and correct problems before they impact operations
- Reduce operating costs
- Give you peace of mind

Key Deliverables

- Complete review and analysis of your environment
- Enhanced planning for optimization and improved efficiency
- Detailed analysis and documentation
- Dual presentation of findings and recommended remediation
- Statement of work to perform remediation



Get Insights in Under Two Weeks

Your technical administrator will actively monitor, document and gather statistics for a about three days. We'll then compile a remediation report that gives you a comprehensive audit of your system's shortcomings and exposure, identifying the needed fixes so you have a plan to get your business functioning at peak efficiency.

And if you need remediation help, Strategic can handle that for you as well.



Ongoing Peace of Mind

After your Health Check, and any remediation work that follows it, talk to us about the peace of mind you'll gain by having a trusted advisor doing proactive, 24x7 management of your environment. Technical Managed Services via our MSERV program is the best way to ensure your IT initiatives stay productive, cost-efficient and worry-free.

Ready to Start?

Connect with your account executive **today** to find out more about how a Health Check from Strategic can get your business **operating efficiently** and **primed for growth**.

Expertise You Can Trust

You'll be assigned a Certified Project Management Professional to lead your team of Senior QAD Technical Consultants and Infrastructure experts, each with over 20+ years of experience in their respective areas:

- Applications: QAD
- Database: Progress OpenEdge; SQL
- Operating System: Strategic can handle whatever you have

Strategic has years of experience handling QAD Technical Managed Services for our clients, so your assigned team has the skills to both perform discovery and design a solution based on your precise needs and goals.

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